Your partner for digital transformation.

COMPANY PROFILE

intex
Informations-Systeme

THE COMPANY

intex Informations-Systeme GmbH is a family-owned company, specialized in consulting, designing and implementing digital business processes.

Managing business processes and documents successfully. This has been the guiding principle since intex Informations-Systeme GmbH has been founded in 1991. Our key to success is the exceptional service that we offer in combination with individual solutions, that are customizable for every need and requirement. With our headquarters in Lauf/Nuremberg and one branch in Unterschleißheim/Munich, intex is guiding and supporting its customers on their personal journey towards digital transformation.

In an ever-changing world, returning to find the right focus in everyday work life.

intex VISION

To create digital solutions for commercial processes that blend in seemlessly into a company's existing workflows. To increase transparency, efficiency and flexibility and consequently freeing up internal resources.

intex MISSION

FACTS

300+
happy
customers

40+
engaged
employees

14+
fruitful
partnerships

30+
years of
experience

IDEAS, PEOPLE AND GROWTH

1991 Dieter Naßler founds the company in Hamburg.

1993 intex becomes EASY Competence Partner. Signing of the contract at *Rickmer Rickmers*: The beginning of a long-term partnership.

1997 headquarters move from Hamburg to Lauf.

2003 intex is expanding and gaining customers in Austria, Czech Republic, Switzerland and the Netherlands.

2006 the company continues to grow: By now it counts 15 employees and more than 200 customers.

2009 intex receives the award as a long-standing and successful EASY partner and becomes a Premium Partner.

2013 a branch is opened in Unterschleißheim. intex counts 25 employees.

2016 intex gains its 300th customer and emloys 30 people.

2018 the office space in Lauf is being modernized and capacity is being doubled.

»The team spirit of our employees, their commitment to our customers, as well as to the projects and their enthusiasm for their everyday work have made intex what it is today. A company in which our customers trust, which makes us proud. We are well aware of the responsibility and the overall impact that our products bring to a customer's workspace: this is our daily motivation.«

Dieter Naßler, Founder & Managing Partner.

Share Holders & Succession:
Dieter Naßler, Anita Naßler,
David Naßler, Jürgen Ehard (left to right)

2019 David Naßler joins the family business and takes over the leadership in product management and marketing. With his commitment, intex is starting to take new, creative paths and opening up to company-wide innovations.

2020 intex implements its first online in-house exhibition in the company's history and wins the trust of new customers. The 40th employee is hired in Lauf.

WHAT WE OFFER.

AND WHAT WE STAND UP FOR.

Implementing a digital solution within your company's process landscape - this is just the beginning. It is our continuous aspiration to provide you with high-quality and individual consulting, to accompany you every step of the way and to provide the highest level of support on a steady basis. We are only satisfied when you are.

enthusiastic employees

Our employees are our most valuable asset. They make intex unmistakable with their potential and diversity. Each and every one of them has his or her individual skills and strengths, which are ideally brought to bear on the customer. At regular intervals, further education and training courses are held in order to continuously develop know-how and to grow and learn even more.

market-leading solutions

We cooperate with industry-leading suppliers. In addition, we have an in-house development department, which constantly improves our products and adapts them to individual customer requirements. No demand is inconvertible and no request is too complex. Our solutions are up-to-date, easy to use, adaptable to any customer requirement and integrable into any environment.

longtime experience

For 30 years intex has specialized in the development and implementation of digital solutions. Over the years, we have penetrated many diverse industries and learned to understand their individual technical terms and specific requirements. Today we are undisputed specialists in the digitalization of business processes within unique and individual business settings.

sustainable codex

The actions and behavior of our employees towards customers, partners, competitors and colleagues are clearly defined at intex. Appreciation, attentiveness, justice, trust and truthfulness are the values we live by and keep in mind every day, in accordance with our guiding principle: "The customer is king. So are we. Everyone in his own kingdom."

Targeted social commitment is part of intex's identity. We are actively committed to overcoming social challenges and networking people and cultures.

„Compassion", one of the world's largest aid organizations dedicated to improving the lives of children living in poverty, is one of many projects that we deeply care about. Further, regional sports clubs, such as *CVJM Lauf* and *TV 1877* Lauf are close to our heart, as well as many smaller projects in our region, but also nationally and internationally.

INTEX & ENVIRONMENT

With our solutions we make a significant contribution to the protection of the environment. And not only in our customers' surroundings - we also live our vision to the greatest possible extent.

The use of digital documents and workflows results in significant savings in paper, printing costs and mail dispatches. This is clearly noticeable, for instance when looking at absence requests, expense reports or digital file creation.

For non-essential customer visits, we offer our training and counseling services remotely.

Our commitment is also clearly visible in our everyday office life. To avoid having to purchase plastic bottles, water filters were installed in our kitchens. Moreover, intex has an own catering service, providing freshly-prepared meals to all employees on a daily basis and significantly helping to reduce disposable packaging from the supermarket.

OUR PORTFOLIO

As a solution architect and integrator, we combine established products and industry-specific technology partners in order to create a seamless process solution within your company.

Purchase-to-Pay Center

The intex *Purchase-to-Pay Center*, which consists of three individual solutions that unfold their entire complexity once combined, covers the entire process starting from the order request to the order confirmation, processing of invoices and credit notes, as well as archiving.

preCenter

purchase request center
Digital procurement management: Buying at the best conditions. Optimizing processes & workflows. Accelerating purchasing speed.

ocCenter

order confirmation center
Digital order confirmation: Overview of current order confirmations. Automatic validation. Accurate tracking of the current status.

iCenter

invoice center
Automatic processing of incoming invoices: Automating workflows. Optimizing processes. Reducing costs. Freeing up internal resources.

Process Center

When it comes to commercial and business processes, the solutions that we offer are bundled in the intex *Process Center*. Intelligent workflows enable smooth and creative processes in all areas throughout your company.

audit-proof Archiving	**Travel Expense Accounting**
Contract Management	**Absence Requests**
Human Resources Management	**Idea Management**
Ticketing System	

Digital Center

The intex *Digital Center* transforms your mountains of files into digital documents and logbooks. Putting a digital structure in place, you will never lose a document again or spend your precious time searching for a paper. We create filing systems that are transparent, fast and legally compliant.

|	
Logistics e-docs	**maintenance files**
customer records	**supplier files**

preCENTER
DIGITAL PROCUREMENT MANAGEMENT

Buy at best conditions. Optimize processes and workflows. Accelerate purchasing thanks to clear approval rules. And avoid stumbling blocks such as *Maverick Buying*. Welcome to the world of digital procurement management.

Digital procurement consists of three steps that bypass all the challenges and stumbling blocks of a traditional purchasing process:
1. requisition
2. request for quotation and comparison
3. order.
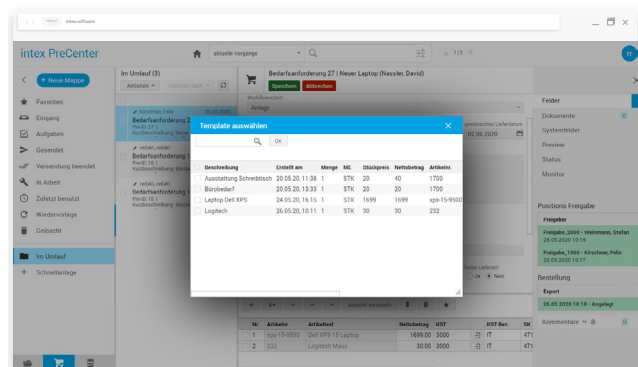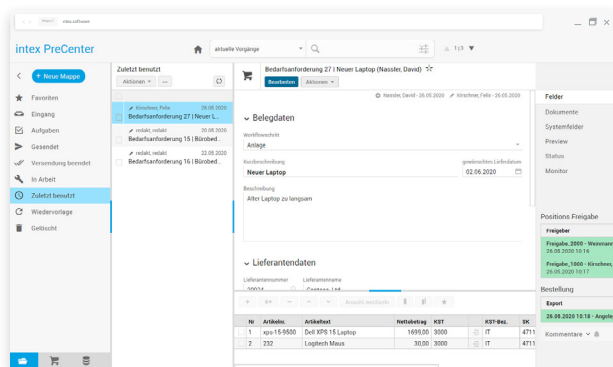
In the following, you can read just of few of many added values that the intex preCenter has to offer:

- **Increased transparency**: A digital workflow and method of operating provides company-wide transparency. Track the status of a purchase request, from initial demand to quotation to the actual order.
- **Integration**: Thanks to a flexible interface technology, the intex preCenter can be integrated into all common ERP/TMS and inventory control systems. It can be highly configured and dynamically expanded.
- **Replacement plan**: In the event of vacation or illness, a defined workflow ensures that all pending tasks are automatically transferred to previously defined representatives. A mobile application ensures constant access and information flow, even while on the way.
- **Compliance Management**: Internal guidelines and legal requirements are automatically complied with and auditability is ensured. Process control and monitoring are always secure.
- **Analyses & reporting**: Create meaningful reports and evaluations with regard to budget and cost centers. Trace current and completed procurement processes at any time. Easily monitor expenditures.
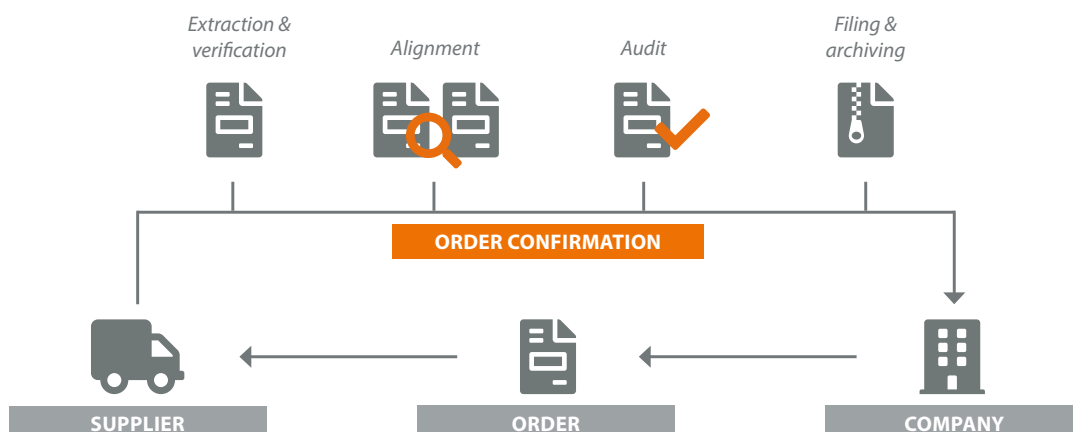
ocCENTER
DIGITAL ORDER CONFIRMATION

The manual validation of order confirmations is history. With the intex ocCenter this will be done automatically and in an increased speed. During this automated process, your master data is continuously being improved.

Checking and matching order confirmations is a very time consuming task and ties up valuable internal resources. It begins with the alignment of the positions and the prices and does not stop with smallest detail deviations. In addition, filing and archiving can become a challenge, as both documents, order and order confirmation, should be filed in the same place.

Having the ocCenter in place, incoming order confirmations are being readout by the system. Contents are matched and validated with the corresponding order details, and deviations are displayed. Further benefits result from the continuous, qualitative improvement of the master data for procurement processes as well as the high transparency of all working steps. After processing, the order confirmations are automatically archived in an audit-proof manner.

This results in automated processes in the following areas:
- **Invoice reading:** In the document reader, the contents of the order confirmation are automatically readout and compared with the data provided by the leading system.
- **Workflow**: If deviations occur, the order confirmation is submitted to the responsible processor and, if there are no errors, sent directly to the leading inventory control system. It is then automatically archived.
- **Communication with the ERP-/TMS-/ finance system**: Error-free order confirmations are transferred to the leading system where they are subjected to further examination logic.
- **Transfer database**: The order is updated with the data of the order confirmation. In case of deviations, which must be clarified in the preceding workflow, either the order is being adjusted or the confirmation is shown as incorrect.

iCENTER

PROCESSING OF INCOMING INVOICES

Accelerate working steps, optimize procedures, reduce costs. With the intex iCenter you digitalize your invoice receipt process, which saves you time and money.

Nowadays, "digitalization" is no longer a foreign word to anyone and businesses are well aware of its relevance. Nevertheless, the processing of incoming invoices is still done manually in many companies. It happens that invoices are being forgotten or even get lost. As a result, discount periods expire, monthly statements are not completed on time and a complete overview of all payments is not given.

Saving time, reducing costs and speeding up processes are just some of the numerous added values that the iCenter brings to your company:

- 75% of process costs can be reduced
- Shorter throughput times, no transport and demurrage costs
- Automatic examination, like incoming goods inspection
- Reduced error rates, e.g. thanks to automatic duplicate checking
- On-time monthly statements
- Higher chances of exploiting cashback options

The intex iCenter is the efficient solution when it comes to invoice processing. Incoming invoices are recorded in a secure and transparent process and invoice information is extracted reliably.

The invoice passes through a verification and approval workflow, relevant data is transferred to the ERP-system and finally the invoice is archived in an audit-proof manner.

As responsible manager, you always have an overview of your invoice transactions. intex iCenter fits harmoniously into your existing IT landscape and grows in accordance with the company.
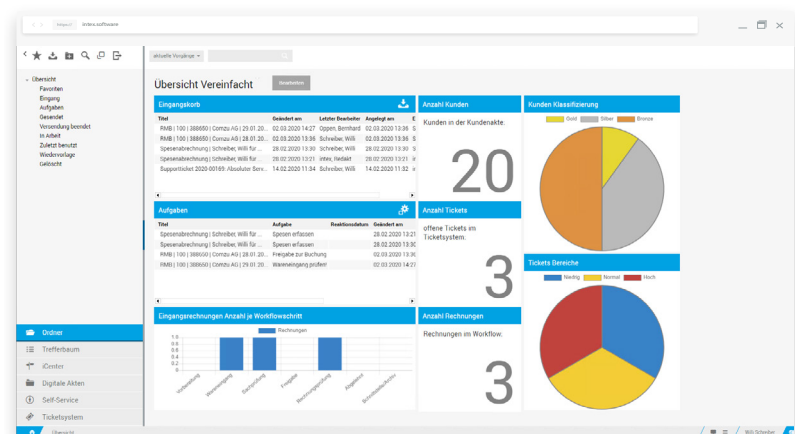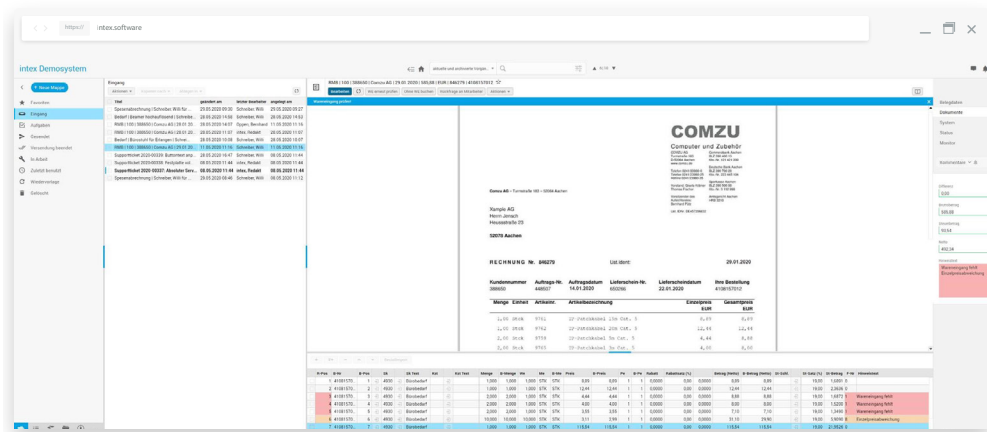
■ Reliable validity checks.

Each incoming invoice is formally checked, among other things according to §14 UstG (German VAT Act), and compared with the data from the order and delivery note. This validated data is automatically sent to the responsible processor and person in charge. The integrated reminder function ensures that no invoice and no deadline is missed. Also employees in remote locations or in home office have permanent access.

■ Transparent way of working.

Verified and approved invoices are transferred to the ERP/TMS or financial system in order to be booked. The process ends with the audit-proof archiving. From invoice receipt to archiving, transparent working is guaranteed at all times. No process can be misplaced or forgotten.

■ Smart approval procedures.

All documents are available to any user at any time, provided that he or she has the authorization. The convenient rights assignment controls the digital review and approval workflow. Documents can be viewed from the intex iCenter and from the leading inventory control system.

■ Acceleration of the overall process.

■ Higher liquidity thanks to exploitation of cashback options.

■ Cost reduction through short turnaroud times.

■ Seamless integration into all ERP-/TMS- and finance systems.

Processing incoming invoices digitally

incoming invoice → digital / analogue → Capture Extract → Examine Approve → Book → Archive

Master Data Order Data | Assign invoices automatically | Booking confirmation
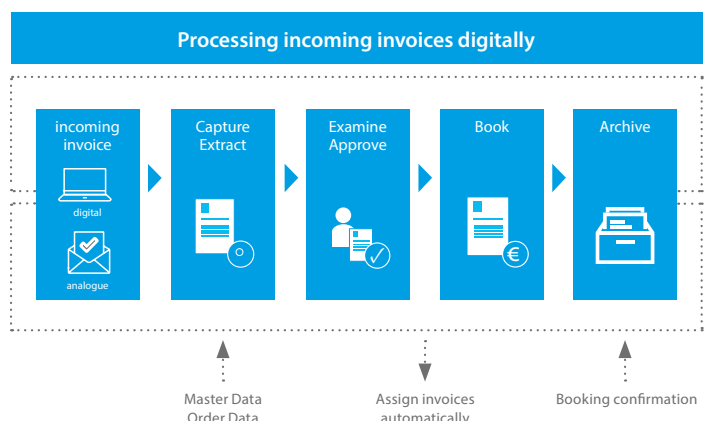
intexCUBE

LEARNING FROM DATA

intexCube is based on a BI platform and enables you to store and analyze existing data in a structured manner. The reports that are generated can be considered a solid basis for reasoning important management decisions.
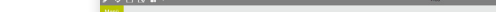
"How many invoices do we receive each month?"
"How long does it take to process an invoice?"
*"How many employees must be actively involved when processing an invoice?"*

These questions can be analyzed, and measures for process improvement can be taken with the help of four ready-made reports, that intexCube offers.

LEAD TIME ANALYSIS
- Determines the processing time of a document from receipt to accounting.
- <u>Added value</u>: Time optimization of the release process. Max out payment deadlines.

"DARK BOOKING" ANALYSIS
- Qualitative evaluation of the level of automation.
- <u>Added value</u>: Detecting difficulties within the process.
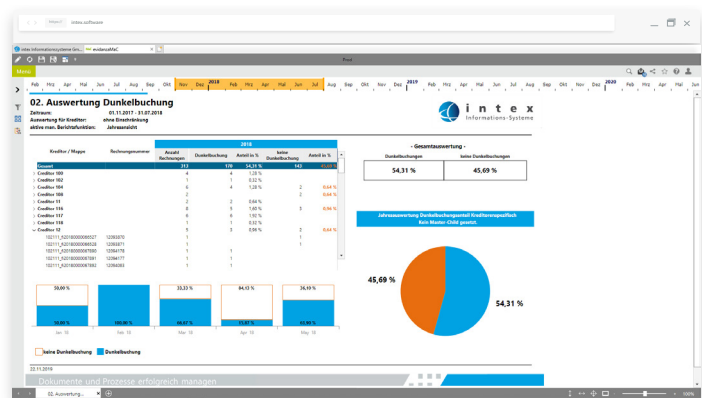
CREDITOR- /ERROR ANALYSIS
- Analysis of the sources of error when automatic booking is prevented.
- <u>Added value</u>: Display deviations in invoices in a targeted manner. Finding potential for improvement in the verification of documents.
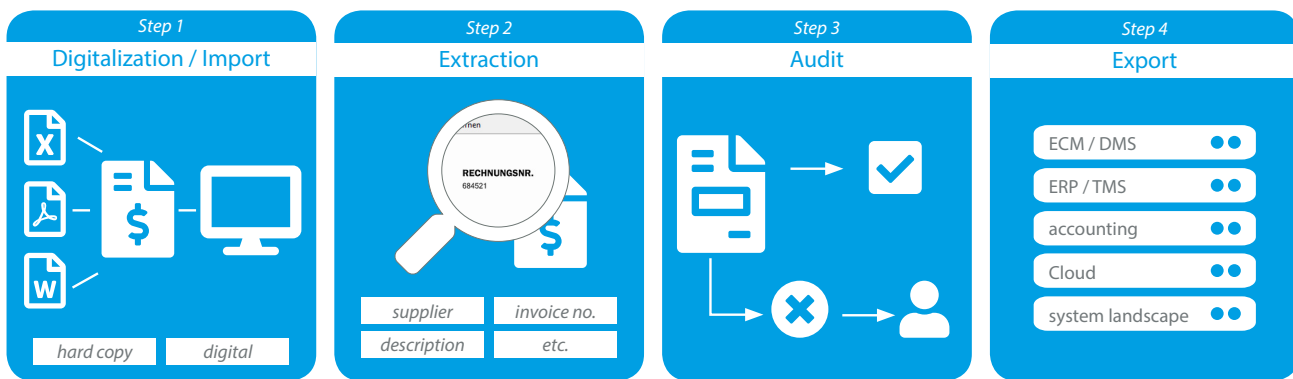
INVOICE RECEPTION BOOK
- Selectable overview of all incoming invoices.
- <u>Added value</u>: Transparent overview of all invoices. Better information flow. Quick search and finding of documents.

The available data is used to create various queries, reports and dashboards. Based on these, internal processes can be optimized. Adaptable to your needs, the intexCube is available in 3 versions.

XTRACT+

THE NEW GENERATION OF INVOICE READING

With intex Xtract iCenter and intex Xtract+, recognition during document reading is increased and manual effort is reduced. Documents are automatically classified and important information extracted.

Step 1	Step 2	Step 3	Step 4
Digitalization / Import	**Extraction**	**Audit**	**Export**

Automatic invoice processing

Digital invoice processing is becoming more and more common. However, the degree of automation depends on various factors. intex Xtract iCenter and intex Xtract+ contain advanced and optimized functions, which increases the degree of recognition, reducing manual effort.

intex Xtract iCenter is based on the software solution IRISXtract™ and extends its functions many times over. This means shorter processing time for you and your company, lower costs through automated invoice processing, a faster ROI, greater productivity and transparency, and improved relationships with your suppliers.

*IRISXtract™ is a brand of I.R.I.S. AG / IRIS S.A. – A Canon Company.*

ARCHIVING

AUDIT-PROOF AND LEGALLY COMPLIANT

Put an end to paper filing! Archiving documents and files digitally is easy, space saving and convenient, and takes legal compliances into account.

Every day, companies move masses of incoming and outgoing information around. Analog and digital, e-mails, letters, contracts, invoices, claims, inquiries and a multitude of other documents. Regardless of which documents or files you are planning to archive: The compliance requirements for archiving systems are high, because they must **meet national and international legal standards** and standards for long-term, audit-proof archiving. But this is nothing you need to worry about, as we are taking all requirements into account.

With our digital archive, you have a powerful complete solution at your disposal that complies with German legislation as well as international standards - for instance for our German customers, obviously the rules and regulations of GoBD are met, which requires all data to be machine-readable and accessible to the tax authorities.
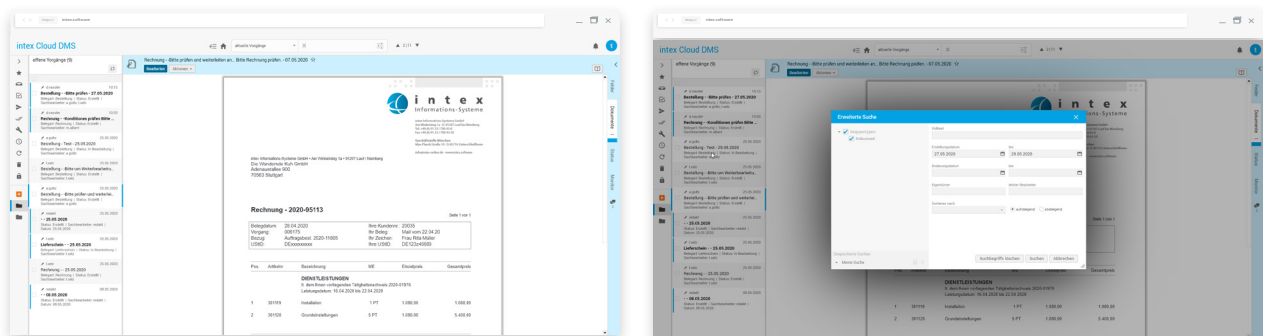
Your advantages are obvious:

*   High performance: Optimized for the processing of **very large document volumes** and best performance through state-of-the-art architecture, expandable at any time using plug-ins.
*   Role-based rights structure: Minimal administration effort through interactive wizards as well as differentiated **authorization system** through role-based rights structure.
*   Independence: Work whenever and wherever you wish. Easy distribution of documents within the company through electronic forwarding.
*   Audit-proof: **Certified according to IDW PS-880**, and transparent storage of all relevant information in compliance with legal requirements.
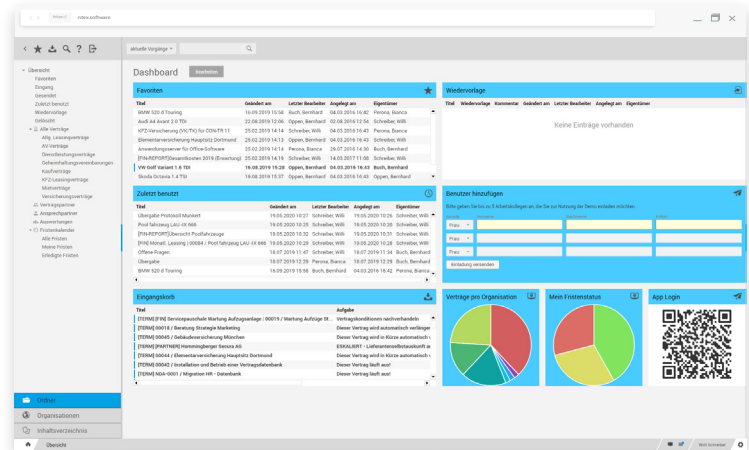
CONTRACT
DIGITAL CONTRACT MANAGEMENT

An overview of all concluded contracts as well as support for administration and follow-ups. Central and transparent. Optimizing internal processes at every step of the contract life cycle.

Studies show that 60% of companies manage their contract terms manually and in hard copy. As a result, more than every 10th company has already suffered financial losses. Contracts are stored in physical folders and spread over offices. There is no central overview of the contract documents. The monitoring of deadlines and tasks is done in Outlook or Excel. As a consequence, a cancellation period is overlooked quickly and the contract is automatically renewed.

With digital contract management, all the problems associated with creating, checking and monitoring contracts are solved. Even the most complex internal creation and approval processes can be reproduced digitally. And this for all conceivable types of contracts, such as service, maintenance, rental, cooperation, purchase support contracts, and others.

NEGOTIATION

DRAFT CREATION

APPROVAL

SIGNING

DURATION

TERMINATION

These are your added values:

CONTRACT CREATION
- Library with the latest templates and versions
- All information is stored centrally
- Every employee accesses the same level of information and recalls the same content

APPROVAL PROCESS
- Automated and with workflow structure
- Processing time is reduced
- Agreements and updates are stored centrally and implemented right away
- Audit-proof archiving
- Automated notifications and alert management

HR-MANAGEMENT

FROM RESOURCE TO CAPITAL

An HR management that employees as well as candidates have confidence and trust in, is a process that can easily be realized when implementing digital processes. Speed, focus and sensitivity are the main benefits.

The human resources departments of modern companies are confronted with growing demands for greater efficiency, improved service and shorter response times as never before. High legal requirements and increased data sensitivity further increase the pressure with regard to access control and documentation of confidential information. The use of our software ties in with these challenges by relieving the burden on the human resources department in the long term and thus noticeably supporting the efficiency of the entire company.

Digital personnel file

Manage personnel master data efficiently and centrally. The digital assignment of rights to view personnel files relieves the operative tasks of the personnel department and increases your performance. Pending tasks when it comes to onboarding, salary statements or the 25th anniversary of the valued employee - your personnel management is transparent and clear.

Recruiting-process

Manage and monitor tenders and applications efficiently. The entire recruiting process is controlled by the software, and tasks are simply assigned to the process participants. You can easily monitor the attached process. Applications are automatically matched with the profile of the vacancy.
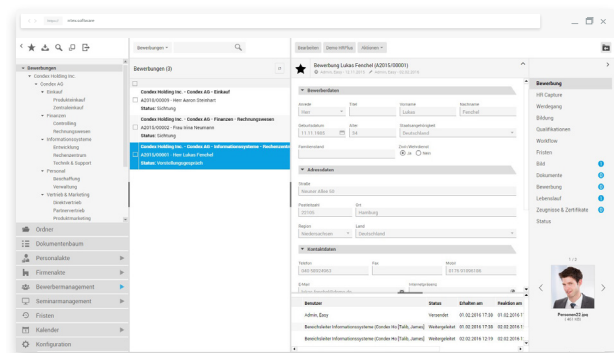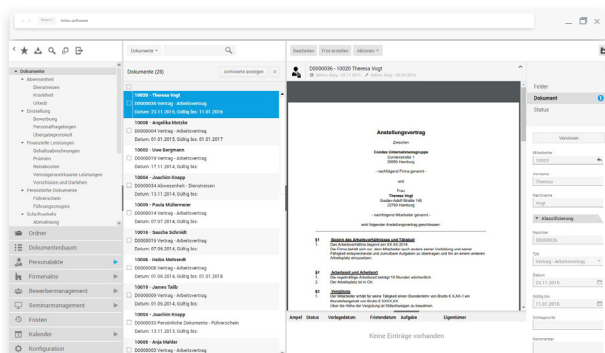
Qualification and Seminar Management

This module gives managers and recruiting staff a comprehensive overview of the qualification level of their employees at the touch of a button. Development potentials are identified and strategic personnel planning is supported.

ABSENCE REQUEST
APPLY & APPROVE DIGITALLY

Capture vacation requests digitally, and process them quickly and efficiently. The digital workflow shortens communication channels, reduces administrative effort and creates transparency, from which the entire company benefits.

Paper-based vacation requests mean a considerable amount of extra work for personnel managers and executives. Receiving, reviewing and coordinating vacation requests, checking entitlements and issuing approvals - these steps can be time-consuming and involve a high level of information exchange. With a digital vacation request workflow, this is done more efficiently.

The employee initiates a workflow by selecting the desired absence period on his/her personal digital absence sheet. Simultaneously, the remaining vacation entitlement and already requested vacation periods are calculated. Statutory and regional holidays, weekends and part-time arrangements are automatically taken into account.

When submitting the vacation request form, the responsible supervisor receives it for processing and approval. Other superiors or supervisors can also be informed automatically. The absence periods that have been approved are marked in color.

Once an absence request is processed, the employee immediately receives a notification in the system as well as in the employee's inbox. All approvals and decisions are individually adjustable and are logged and archived, making all information traceable and searchable at any time.

For convenience, the employee can generate a PDF file at any time, showing an overview of all approved absence periods of the current calendar year.

TRAVEL EXPENSE

PAPERLESS EXPENSE CLAIM IN REAL TIME

Reduce administrative effort through Employee Self Service.
Manage allowances centrally and consistently. Travel expense reporting has
never been so easy and intuitive.

Both for short professional trips outside the regular workplace and for longer business travels,
expenses occure fast and high in number: mileage allowance or other travel costs, food expenses
and accommodation costs. All expenses must be recorded by the employees, resulting in high
manual administration effort and many sources of error.

The digital travel expense report follows a logical workflow that is adapted to your accounting
process. Thanks to the app-based solution, all expenses, receipts and absence periods can be
recorded quickly and easily while on the road.

Legal travel allowances are calculated automatically. Additional expenses for breakfast,
accommodation and other lump sums are taken into account. Travel times, expenses and cost
types are broken down into clear and intuitive structural working steps.

Your travel expense report is submitted at the push of a button and is forwarded to the next
reviewing instance. This could be, for example, the head of department or financial accounting.
The whole workflow is adapted to the individual business process of the company.
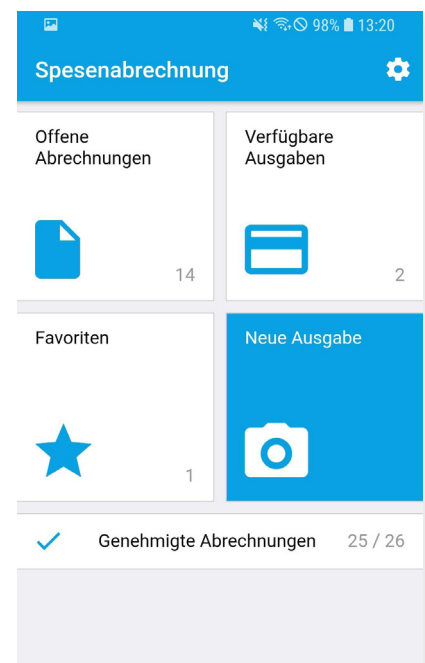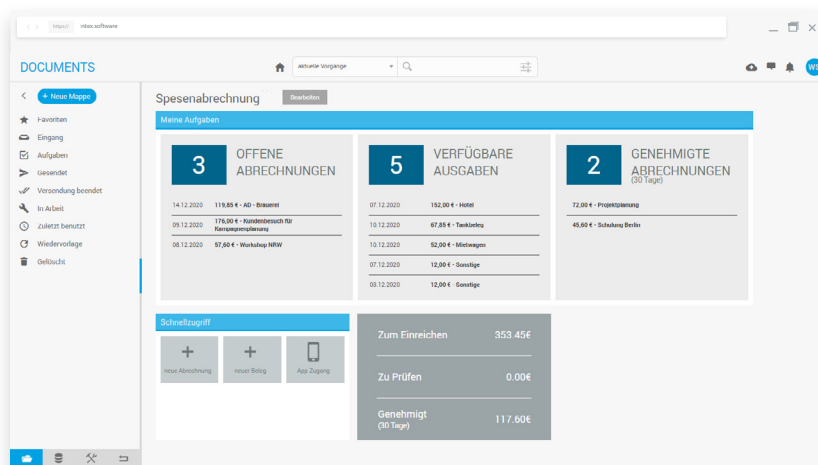
IDEA MANAGEMENT

HOW EMPLOYEES MAKE YOUR COMPANY BETTER

An employee is most likely to sense new customer requirement and to identify wishes and needs. Making use of internal creative input results not just in cost savings but facilitates quality improvement and increases employee motivation.

In many companies „creativity" is often outsourced because own employees are trimmed to focus on efficiency instead of investing their energy in non-tangible trial and error projects. However, outsourcing is not only costly, but in some cases can even produce counterproductive results. This is because the company's own employees are closest to the customer and are therefore able to sense their needs the fastest and most easily. Therefore, every company should first rely on its own employees in order to survive in today's highly competitive marketplace.

Introducing an internal idea management system brings many advantages for all parties involved:

For the **employee**

*   „Lateral thinking" is supported. Daring to look at things critically and see things from a different angle.
*   Boosting teamwork, collaboration and mutual support.
*   Strengthening motivation & increasing identification with the company, as every individual employee is able to contribute to success like never before.

Proven for your **company**

*   Improvement in quality
*   Optimization of processes
*   Cost saving

The handling of the system is via a web surface and therefore very simple and intuitive. A mobile application is also available for spontaneous ideas while on the go. The process behind it and the approval structure are individually adapted to your company.

IDEA

ASSESSMENT & BUSINESS-CASE

ROLL-OUT

OPT.: REWARD

intex Informations-Systeme

Name
Kristin Kreativ

Meine Idee
schont die Umwelt

spart Zeit und/oder Geld
verbessert unsere Prozesse
verbessert Ansehen/Image
schont die Umwelt
verbessert das Betriebsklima
Problem
Zu viele Plastikflaschen im Büro

Vorschlag
Wasser-Filtersystem in der Küche einbauen

TICKETING SYSTEM

THE CUSTOMER IS KING

Impress your customers with targeted and clear processing of incoming inquiries, requests or claims. The software supports you in your day-to-day business by organizing all pending tasks related to ticket handling.

The intex ticketing system is an easy-to-use helpdesk software. It allows you to make the processing of incoming support requests much more efficient and you will notice an immediate increase in customer satisfaction.

The ticketing system of intex enables a fast processing of support cases. Tickets are being color-coded according to their status, which provides a clear overview and what still needs to be handled or has been handled already. In addition, header data such as name, e-mail address, department, etc. are automatically pre-filled. The support team is notified straight away when a new ticket has come in. A monitoring table allows the ticket run to be recorded and thus creates clear recommendations for management decisions.

Automation

A ticket can be created in different ways: It can be typed right into the system, or automatically retrieved from an incoming e-mail. Once the ticket is created, follow-up e-mails are automatically being assigned to the corresponding case.

Simple ticket routing

All received tickets are listed in the system in real time and can be edited on the surface of your browser. Thanks to a designated color scheme, one can immediately identify the status of each ticket and what the following steps are.

E-mail dispatch

After creating a ticket, it is possible to send automatically generated e-mails, using templates. Via drag & drop any attachments can be added to the e-mail.
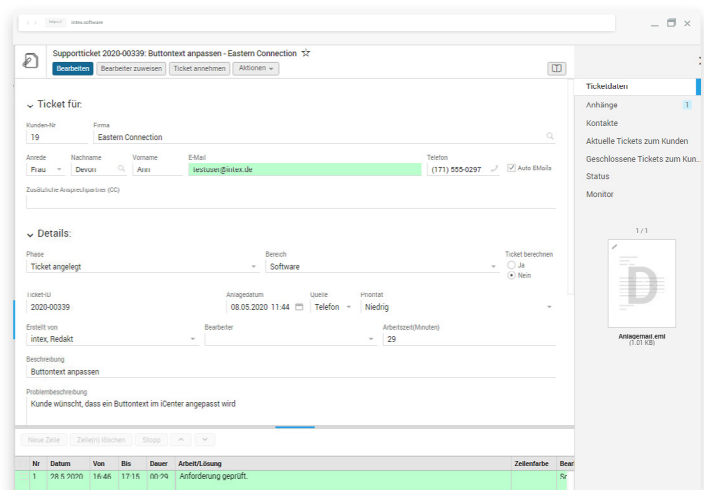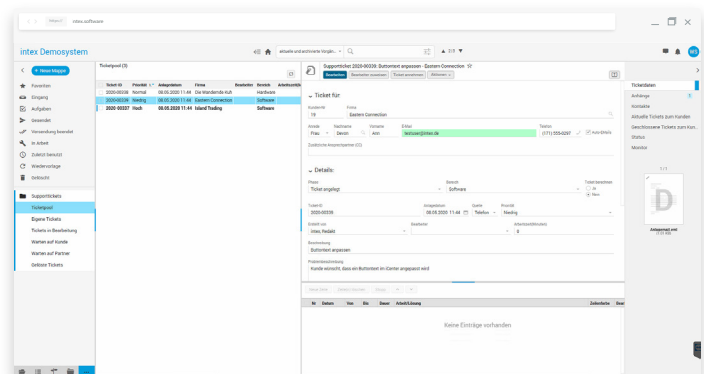
DIGITAL FILES
STORE DOCUMENTS IN A STRUCTURED WAY

Cost optimization in file management. Location-independent availability. Increased customer satisfaction through shorter reaction times. Merging of related files. These are only some of the numerous advantages.

A digital files system stores all relevant information from different sources (e.g. scans, text documents, e-mails, etc.) and clusters them within a common context. Company-wide access and sophisticated authorization systems are features that make working with a digital files system secure and efficient. The files systems can be supplier-related, customer-related, project-related or order-related, or whichever context is needed.

Numerous, different files and documents, that content-related belong together, are stored at the same place and can be located at any time without any hassle. For this to work, all stored documents and data should ideally contain at least one identical attribute. This could be for instance a customer's name or a project number.

Sources, from which the file system is being fed, can be paper documents as well as digital sources such as e-mails or data from the ERP/TMS or the inventory control system.

Crucial for the user is the ability to store data and documents as easily and conveniently as possible, or to be able to store them automatically. Integrated solutions in the MS-Office solutions and access to already existing master data provide the necessary care, and selection lists ensure that everything is kept in order.
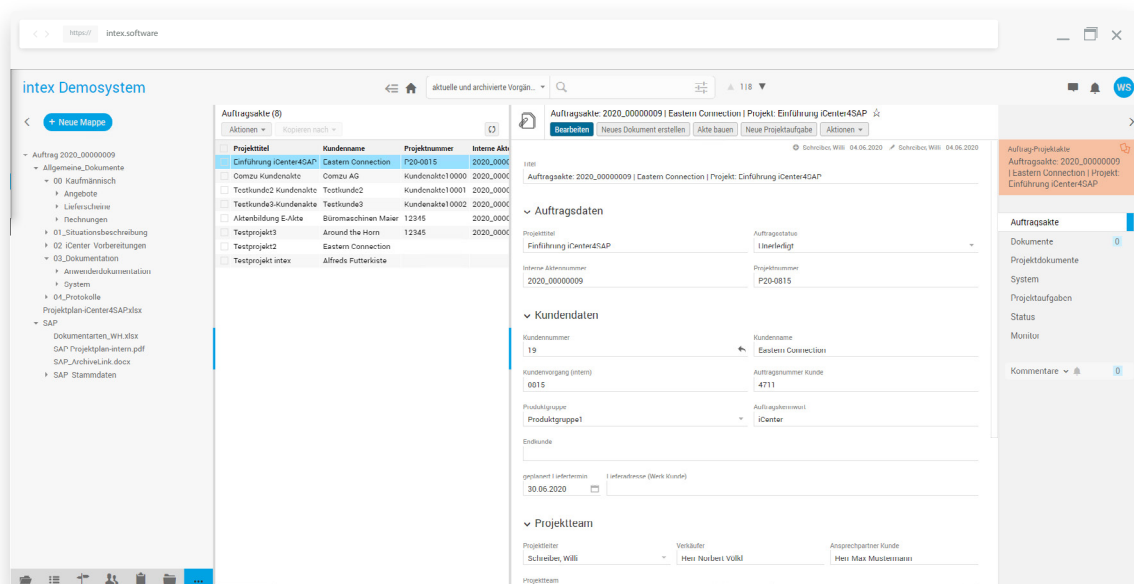
INTEX
SALES

To build the future, you have to know the past. At intex, we highly focus on a meticulous analysis of the current situation, before drawing roadmaps and getting ready for your digital transformation.

»Those who do not move, will not move anything. This is our guiding slogan. Day after day, we do our best to be close to our customers and recognize their needs before they do.«

Jürgen Ehard
Head of Sales,
Authorized Representative, Shareholder

Toni Pick (l)
Sales Manager

Anna Goltz (r)
Inside Sales

Those who belong to the intex sales team all have some very characteristic features in common: They have in-depth knowledge of the industry, and a wealth of experience. They know like no other how to sense the needs of customers and to react to them competently and effectively. They are team players and extremely flexible.

Bavarian sophistication and the accompanying *joie de vivre* is what our customers appreciate and love about us. intex customers do not buy the solution or the advantages of our offers - they buy the humanity, competence and diligence of our employees.

Our goal: Satisfied customers who are happy to recommend our work. Successful customers, who expand their goals even further with our solutions. Relieved customers who appreciate the value of our products.

Especially in the area of digitalization, many companies still seem to face a hurdle. Change should not be seen as something to be avoided, but as an opportunity. Numerous responses from our customers show that any worries are unfounded: "*We cannot imagine working without the DMS and the intex iCenter anymore.*", says Thomas Ilg - Purchasing Manager, groninger & co. gmbh.

»Efficient support, quick decisions, high commitment and openness for customers, as well as result-oriented solutions - this is our daily aspiration. It is the only way to ensure a long-term partnership from which all parties benefit.«

Norbert Völkl
Head of Customer Relations

Each and everyone of our customers is considered as individual, with their own needs and concerns. What is the customer struggling with? What is the customer looking for? What is the ultimate goal? And what could be possible hurdles or difficulties? It is our aim to understand what our customers are interested in, to hear what their wishes are and to find a solution that works for all departments involved, in the long run.

The digital world is very dynamic, constantly undergoing change and making great strides in a very short period of time. Our customers strive for being up-to-date when it comes to new (DMS) technologies and are therefore very open-minded and flexible in regards to learning new systems. Consequently, it is crucial for us to always support the most contemporary technologies and to look for ways to make use of them. Keeping our solutions up-to-date, and enabling mutual growth for the company and its technology, is our great ambition.

„Our internal procedures were inspected in detail, before mirroring them into a digital environment, which gave us a fair amount of control over how internal, digital transformation should look like. In workshops we defined clear goals and wishes, which were afterwards implemented flawlessly.“, Tobias Spahn - Technical Operations Manager, Trassl Polymer Solutions GmbH.

Eventually, watching our customers getting comfortable with the implemented solution and seeing how all initial anxieties are thrown overboard, is what makes us proud. A digital transformation is a journey and no journey is like the other. And in the end, everyone is happy to have started it.

INTEX
PRODUCT MANAGEMENT | MARKETING

Creating the ideal balance between user experience, technology and business requirements is always a new challenge, that we master with dedication and experience.

»Determining which customer requirements our products or solutions should fulfill is our daily bread. For this, a lively and productive exchange between us, the customers and our developers is essential.«

David Naßler
Head of Product Management & Marketing

Day after day, we work in a structured and customer-oriented way to improve existing products as well as to introduce and implement new products that are in great demand on the market. We see it as our core task to detect crucial problems and to find a solution. To do this, we take every opportunity to learn more about our customers, as we need to know their requirements in order to develop useful and user-friendly products. And the feedback that we receive, shows that we are on the right track with our work and the results.

Desiree Simek
Marketing & Product Management

Market researchers, analysts, marketing experts - intex's Product Management is all in one. It forms the interface between the parties involved in order to ultimately define and implement a product vision that exceeds all expectations and fulfills all needs.

As soon as a vision is defined and the product is technically implemented, the product is placed on the market with great attention to detail and sophisticated creativity. intex is known for its extremely personal and targeted marketing. We know exactly which customer we address in what way, at what time and with which product. And for this we never hesitate to go the *Extra Mile*.

INTEX ADMINISTRATION

With reliability, commitment and care, we form the company's backbone. Resilience, our special willingness to communicate and our well-founded knowledge - that is our basis.

»*The one who starts the day with a smile has already won*. Cicero's quote is hanging in my office and always motivates me to be optimistic and to treat my employees with care.«

Anita Naßler
Head of Administration & HR,
Authorized Representative, Shareholder

They are the good souls of the company. They are patient and reliable. They play a fundamentally important role at intex and are essential for the good functioning of the company.

Reliability and attention to detail - that is what every single colleague in the administration department at intex is all about. They are true all-rounders, both in the commercial sector and in interpersonal relationships. Nevertheless, each colleague has a high degree of specialization and is an expert in her respective field.

Barbara Schlegl
Catering

Christa Ziegler
Administration

Hedwig Nockemann
Administration | Accounting

Lena Selz
Order Processing

Milena Albert
Order Processing

INTEX CONSULTING

Personal and individual support of our customers is our main focus. Set contact persons and individual care from our consulting team is the key to successful DMS solutions.

»With software products it is not enough to simply install them. Instead, customization according to customer requirements, maintenance and support are necessary to get the maximum performance out of your system.«

Horst Seibold
Head of Consulting

The intex consulting team forms the heart of the company. It is the team that grows the fastest. Our consultants are the ones who implement the solutions in your company and customize and individually extend them according to your requirements. In order to provide each of our customers with the required and greatest possible attention, each customer is assigned the consultant whose skills and specialization best meet the customer's requirements. In this way we ensure constant quality and satisfaction.
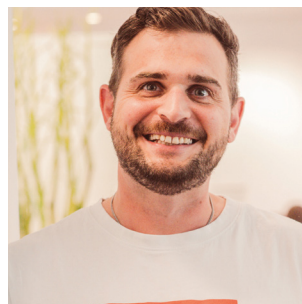
Alexander Graf
Assistant Team Lead

Aaron Steinhart

Alexander Kurz

Alexander Panagiotidis

Our consultants have been working in the industry for many years and can therefore draw on a wealth of experience. They combine theoretical background knowledge with innovative ideas to develop sustainable and individual solutions for customers from all industries.

At our offices in Lauf near Nuremberg and Unterschleissheim near Munich, a dedicated and excellently trained team is at your disposal. In order to be able to act, react and advise both nationwide and internationally, numerous intex consultants are represented in home office locations throughout Germany.

The range of services offered by intex Consultants is broadly diversified. From conception and counseling to the realization of complex solutions and projects, our consultants are the most important contact for you, no matter what phase the project is in. The support is provided remotely or as on-site service at the customer's office location.

Dominik Rütten	*Heiko Roth*	*Horst Böhm*	*Jens Baumann*

Competent counseling is the top priority at intex. In order to guarantee this, all our consultants undergo continuous training. At regular intervals, external training and further education courses are held, which not only refresh the skills of our consultants, but also expand them in a contemporary way. The consultants never miss any opportunity to train each other, learn from each other and exchange experiences.

Marco Schmidt	*Maximilian Munkert*	*Nadja Genev* *Project Management*	*Werner Höpke*

INTEX
CUSTOMER CARE

As interface between our sales colleagues, the consulting department and our customers, intex Customer Care does not only bring soft skills such as empathy, attention and a sense of humor to the table, but above all they convince with sound technical knowledge.

»Customer Care means seeing the world from the customer's point of view. And this is where our team differs from the competition.«

Stephan Raab
Head of Customer Care

Julian Helmreich (l)

Marcel Schrauder (r)

Meeting customer requirements in the best possible way and satisfying them in the long term is the goal that the intex Customer Care department always has clearly in mind. This claim is met with a high level of customer and service orientation. What makes our support unique is the great joy in dealing with people, which is radiated and lived by our colleagues. You spend most of your working day on the phone and always seek personal contact. Because the direct line is essential for sustainable customer satisfaction.

INTEX DEVELOPMENT

Since every company has its own special set-up, complex processes and individual structures, it is our core discipline to expand existing applications and solutions according to individual requirements.

»The creation, development, maintenance, modification and adaptation of software is our daily bread. However, one should not forget that the human being is still the most important factor in the world of digitalization.«

Stefan Weinmann
Head of Development

Felix Kirschner
Assistant Team Lead

Bernhard Wick

Dennis Weiß

Communicative all-rounders in a department where structure and care are the order of the day - these are our developers. They are constantly working on extending and adapting standard software and realizing individual requirements. In doing so, they constantly keep their finger on the pulse of time and always know about upcoming techniques and market trends.

Felix Flügel

Lars Tetzlaff

Lea Heisinger

INTEX

IT | INVOICE READING | APPRENTICESHIP

Without our specialists, the service we offer and the services we provide would not be possible. They are the ones who get everything technically realized and ensure smooth communication between all parties involved.

»Our work is characterized by competent cooperation between colleagues, customers and partners. We look forward to working in an optimal working environment and to always being able to contribute to new and exciting challenges.«

Benjamin Leipold
Head of IT, invoice reading, apprenticeship

Heiko Fütterer
Xtract-Expert & -Developer

Konstantin Fassmann
IT Administrator

A functioning technology, running systems, and the most modern working materials and aids are crucial for a seamless customer service and smooth internal and external processes. Our experts from the internal IT department ensure this at all times.

In the field of document reading, free-form recognition and content verification is our specialty. Our team consists of individual professionals who are experts in their fields and long-term experience with the products *Xtract* and *FCI.*

As a recognized training company in the areas of office management and IT, intex places particular emphasis on varied and well-founded vocational training. All trainees of the past 10 years have continued to be employed after their training. We are proud that about 20% of our specialists have been trained in-house and keep growing with intex.

TESTIMONIALS

THEY HAVE TRUST IN OUR EXPERTISE

The trust of our customers is an essential basis for our business success. That is why one of our main focuses is on maintaining good relationships.
"We keep our promises. We only make promises that we can keep."

»We are constantly looking for digital solutions that can help improve efficiency and speed. At intex we always find qualified support.«

groninger GmbH & Co. KG
in use: intex iCenter and Archiving

Public Sector

ADAC | einfach. alles. sauber. aha | AWO | STADTWERKE INGOLSTADT | ÜZ Lülsfeld

Logistics

abs bonifer | Berger LOGISTIK | CRAISS GENERATION LOGISTIK | Lagermax | R RUDOLPH LOGISTIK GRUPPE

Trade & Productioin

BIG SIMBA · DICKIE · GROUP | DAUPHIN HumanDesign® Group | frei öl | CARL GROSS SINCE 1925 | mister*lady

Food & Beverage

Maisel's Weisse AUS BAYREUTH | PEMA | Penninger | Rothaus | Lebkuchen SCHMIDT

Machinery & Engineering

ALFING ALFING KESSLER SONDERMASCHINEN | BAUMÜLLER | GEA | GEMÜ® | MOSCA EXCELLENCE IN STRAPPING SOLUTIONS

Automotive

FENDT CARAVAN | Hobby | JAGUAR LAND ROVER | LÄPPLE | MOTOR-NÜTZEL Wir Bewegen Menschen

Real Estate & Construction

B&O | CENTERSCAPE | KiB | L + R LAISE + RUHM GMBH BAUUNTERNEHMUNG | POLIS

NOW IT'S YOUR TURN!

Investing in a document management system can be easily justified with figures. The following economic advantages can be applied to your company as well:

iCENTER: AUTOMATIC INVOICE RECEIPT
5,000 incoming invoices per year | hourly rate of 60 €*

Time saving
5,000 invoices x 10 minutes = 50,000 minutes = 833 hours / year

Cost saving
833 hours x 60 € = 49,980 € / year

preCENTER: DIGITAL PROCUREMENT
3,000 orders per year | hourly rate of 60 €*

Time saving
3,000 orders x 5 minutes = 15,000 minutes = 250 hours / year

Cost saving
250 hours x 60 € = 15,000 € / year

*The mentioned numbers and values are exemplary, based on real customer data.

We are there for you:

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